



Equipment Support Contact Details

Dentsply Sirona

Contact Person: **Ben Ryan**

Phone: **+61 448264 260**

Contact Person: **Hansung Kim**

Phone: [+61 406 423 887](tel:+61406423887)

Equipment Supported: **Cerec Primescan, Cerec PrimeMill, Speedfire, Furnace**

Dentsply Sirona

Contact Person: **James Fang**

Phone: **+61 413 450 587**

Email: Australia-helpdesk@dentsplysirona.com

How to Log a Ticket: **Email Australia-helpdesk@dentsplysirona.com or call 1-844-848-0137**

Equipment Supported: **Sirona Intego Dental Chair, Sirona Autoclave, Sirona CBCT. Sidexis/Server, SiroCam Intraoral Camera**

Melag

Contact Person: **Cooper**

Phone: **+61 434 779 335**

Email: service@autoclavestech.com.au

Equipment Supported: **Autoclave Melag, Thermal washer**

Durr Dental

Contact Name: **Darius Rohanian**

Phone: **+61 484708 940**

Email: Darius.Rohanian@duerrdental.com

Equipment Supported: **VistaScan mini plus, ViscaScan Mini View, VistaScan mini Easy 2.0**



Support Company Contact Details

HICAPS Support

Contact Name: **HICAPS Help Desk**

Phone: **1300-650-852**

How to Log a Ticket: **Call 1300-650-852 or email support@hicaps.com.au**

Equipment Supported: **HICAPS Terminal, HICAPS Connect**

Core Practice Support

Contact Name: **Core Practice Support**

Phone: **+61 2 8294 9456**

Email: **support@corepractice.com.au**

How to Log a Ticket: **Submit a ticket via support.corepractice.com.au**

Equipment Supported: **Core Practice Software**

HP Support

Contact Name: **HP Support**

Phone: **[1300 921 910](tel:1300921910)**

Email: **support@hp.com**

How to Log a Ticket: **Visit support.hp.com and use the support portal**

Equipment Supported: **HP Computers**

Dell Support

Contact Name: **Dell Support**

Phone: **1800-812-393**

Email: **support@dell.com**

How to Log a Ticket: **Use the Dell SupportAssist application or visit dell.com/support**

Equipment Supported: **Dell Computer**



Support Company Contact Details

Brother Support

Contact Name: **Brother customer service**

Phone: **877-276-8437**

Email: **support@brother.com**

How to Log a Ticket: **Visit support.brother.com and log a ticket via the support page**

Equipment Supported: **Brother Printer/ Label printer**

Digital Display Support

Contact Name: **Ben**

Phone: **1800-555-432**

Email: **Support@digitaldisplay.com**

How to Log a Ticket: **Email support@digitaldisplay.com or call 1800-555-432**

Equipment Supported: **Digital TV**

Ivoclar

Contact Name: **James Rua(Equipment purchase)**

Phone: **408689835**

Email: **James.Rua@ivoclar.com**

Contact Name: **Aman(Tech support)**

Phone: **477207460**

Equipment Supported: **Carestream 8100/OPG**